



ELIGIBILITY GUIDE

Learn more about the eligibility criteria for businesses, job seekers and employees looking to participate in the TSNN program.

ABOUT THE PROGRAM:

Tourism SkillsNet North is a program which was created to identify specific labour gaps, train up to 200 job seekers/employees and match them with participating tourism and hospitality businesses across Northern Ontario.

Participants will gain access to free industry relevant training (value of \$1000+), while participating employers will receive a wage subsidy of 50% (up to \$5000) per employee, conditional on the completion of the mandatory training courses by the employees.

Each organization is eligible to receive a wage subsidy for a maximum of 10 employees. However, it is encouraged to have as many employees trained as possible.

BUSINESS ELIGIBILITY CRITERIA:

The following tourism and hospitality businesses are eligible to participate in the TSNN program:

- Accommodation (B&B, Hotel, Motel, Lodge, Campground etc.)
- Attraction
- Adventure Outfitter (ATV, Camping, Canoe/Kayaking, Horseback Riding, Dog Sledding etc.)
- Fishing/Hunting Outfitter
- Restaurant/Culinary Establishment
- Activity Based (Hiking, Interpretive Program, Wildlife Viewing, Cross Country Skiing, Downhill Skiing etc.)
- Retail
- Service (Air Service, Marina Boat/Launch, Meeting Facility, Wedding Service)
- Cultural Attraction (Heritage Site, Museum, Art Gallery).

In order to be eligible to participate in the program as a business, you must:

- Be located in Northern Ontario (RTO 13)
- Be able to provide NOTO with adequate payroll records for the wage subsidy

IMPORTANT NOTE: Payroll records **MUST** include the following details:

- Payroll period
- Date & method employee was paid (if by cheque, include cheque #s)
- Hours worked
- Pay rate
- Vacation pay
- Gross pay
- Deductions
- Net pay

JOB SEEKER/EMPLOYEE ELIGIBILITY CRITERIA

- Must be a Canadian citizen or permanent resident
- Searching for a better employment opportunity in the tourism sector
- Willing to travel/move to Northern Ontario if applying from outside of the region
- For pre-matched employees and re-hires, the employee(s) start date must be on or after March 28th, 2022

IMPORTANT NOTE: Spouses, siblings or relatives of the participating employers **are not eligible** for the wage subsidy.

ADDITIONAL INFORMATION

For more information on this program, please consult the following links:

- [TSNN Registration Forms](#)
- [TSNN FAQs](#)
- [TSNN Employer Welcome Guide](#)
- [TSNN Participant \(Employee\) Welcome Guide](#)
- [TSNN Training Guide](#)



HAVE ANY QUESTIONS?

If at any time you have questions regarding the program, please don't hesitate to reach out to us!

General Inquiries – Destination Northern Ontario (DNO):

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We look forward to working with you!